



**Devon and Cornwall Police and Crime Panel**  
**27<sup>th</sup> January 2023**

**OFFICE OF THE POLICE AND CRIME COMMISSIONER’S REPORT:  
 Police and Crime Plan 2021-25 Scorecard**

**1. Police and Crime Plan Scorecard**

- 1.1. The Police and Crime Plan 2021-25 sets out the Commissioner’s vision for ‘safe’, ‘resilient’ and ‘connected’ communities, delivered through four community priorities; violence, anti-social behaviour (ASB), drugs and road safety.
- 1.2. The Police and Crime Plan Scorecard monitors the performance metrics set out in the Plan and is presented to the Panel at each meeting. The scorecard includes the National Police and Crime Measures (see section 2 of this report), as well as local indicators for each priority area.
- 1.3. The scorecard outlines the latest performance against the agreed Key Performance indicators for the plan, alongside a preferred direction of travel (where possible) and a RAG assessment based on levels of variance from the baseline period and the preferred direction of travel (Variances detailed in Table 1 below).
- 1.4. The direction of travel indicates whether success is considered to be an increase or decrease in the metric where a preference is identifiable. For some metrics it is not possible to assess whether an increase or decrease is preferable. For example, an increase in domestic violence crime could be interpreted as a positive reflection of victims’ confidence in reporting. Conversely, an increase in reports could reflect a ‘real’ increase in victimisation and therefore a negative outcome. Similarly, an increase in drug related offences may appear to be a negative outcome, but is influenced by proactive policing and positively takes more drugs and dealers off our streets. These metrics are identified in blue notifying that a trend status has not been assigned.

Table 1:

<b>Direction Of travel</b>	<b>Variance compared to baseline</b>
△▽	2.5%+/- than baseline
▷	= to baseline and less than 2.5% higher or lower than baseline

Table 2:

<b>Interpretation of trend</b>	
Indicative of positive trend	
Indicative of stable trend	
Indicative of negative trend	
Trend status not assigned	

## **2. Key updates from since last Panel**

2.1. Some of the most significant changes in data trends since last reported in November 2022 are outlined below:

- Police officers numbers: An increase of 34 officers since the last report to Panel, taking the total number of full-time officers to 3,469
- Organised drug disruptions: An increase of 62.8% (+363) compared to the last Panel meeting. This is reflective of increases in targeted policing activity, including Operation Scorpion.
- Neighbourhood crime: Continuing to increase, with an additional 510 offences compared to the last figures reported to the Panel. This mirrors trends seen nationally, following lower levels of neighbourhood crime during the Covid-19 lockdown.
- Contact: 999 and 101 wait times continue to increase when compared to the figures reported at the last Panel meeting. This amounts to; a 1 second increase in 999 wait time, a 1 minute 38 second increase in P1 101 wait time and a 2 minute 4 second increase in P2 101 wait time.
- Victim satisfaction: A decrease of -3% compared to the figures reported at the last Panel meeting, decreasing to 73%. However, satisfaction still remains above June 2019 levels (72%).

### **Contact for further information**

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